

**SOMERSET COUNTY
NOTICE OF ADDENDUM**

**Web-Based Telehealth Platform for
Richard Hall Community Mental Health Center
CONTRACT #: CY-COM-0064-20
ADDENDUM NO. 1**

Addendum No. 1 has been issued for the RFP pertaining to Web-Based Telehealth Platform for Richard Hall Community Mental Health Center CONTRACT #: CY-COM-0064-20 for the County of Somerset, on October 7, 2020 and has been delivered as an electronic transmission to all eligible vendors who have received the Request for Proposal.

Copies of Addendum No. 1 may be seen or procured at the following location: County of Somerset, Administration Building, Purchasing Division, 20 Grove Street, Somerville, New Jersey 08876 during regular business hours Monday – Friday, 8:30 a.m. – 4:30 p.m., or on the Somerset County website at www.co.somerset.nj.us.

TO ALL CONCERNED:

The original RFP package for the above referenced project is amended as noted in Addendum No.1.

CONCERNING THE NOTICE OF RFP:

Item #1: Added to Section 3.2 on page 19:

3.2.19 The primary server for the Web-Based Platform shall be a physical server with a cloud-based environment as a secondary backup to the physical server. Data which should be backed up includes information pertaining to the scheduling of appointments. The RFP is not requesting any recording of sessions.

Item #2: Section 3.1 on page 12 has been updated to include the following information:

Approximately 2300 unique clients per year are seen for multiple appointments.

Item #3: Section 3.2.18 on page 13 has been updated to remove integration with Carelogic as an optional feature.

Item #4: Page 21 to be replaced with 21-Revised in which Section D. Optional has been updated to remove Integration with Carelogic.

Questions and Answers

Question 1: It's mentioned that Approximately 75 staff members will utilize the platform. Which user personas are expected to use the vendor solutions? Example: Physicians, Nursing Staff, Administrators, etc.

Answer 1: The answer to this question would not impact the response to the RFP, and therefore will not be prequalified with an answer.

Question 2: How does RHCMHC define "client"? Please describe the flow, from initial point of contact to ongoing communication and support? How are clients referred to RHCMHC? How are clients managed by RHCMHC? Does RHCMHC have contracts with other agencies to provide these services?

Answer 2: The answer to this question would not impact the response to the RFP, and therefore will not be prequalified with an answer.

Question 3: What is the context of 1 gigabyte bandwidth here? Is the county suggesting an on-premises setup?

Answer 3: The County has a 1 gigabyte connection of bandwidth.

Question 4: Are there any other data sources that the vendor is expected to integrate? Example: Clinical, Claims, Scheduling Data, ADT's, etc.

Answer 4: This does not pertain as section 3.2.18 regarding the optional feature of integration with Carelogic has been removed from the Scope of Work.

Question 5: Is the expectation that the platform integrates with another application being used by your organization?

Answer 5: This does not pertain as section 3.2.18 regarding the optional feature of integration with Carelogic has been removed from the Scope of Work.

Question 6: Expectation for ongoing support.

A. Days, Hours, Time Zone

B. Are there defined SLA's for availability and support response time?

Answer 6: A. Please refer to section 3.3.4.

B. There are no defined SLA's.

Question 7: Is there an expectation that the platform needs to accommodate to your current workflows or protocols? Or, will your organization be transforming workflows to blend with new platform architecture?

Answer 7: The answer to this question would not impact the response to the RFP, and therefore will not be prequalified with an answer.

Question 8: Will there be any additional requirements that could require product development?

Answer 8: All requirements are listed in the Scope of Work in the RFP document.

Melissa A. Kosensky, RPPO, QPA
Purchasing Agent

C. On Request for Duration of Contract Costs

Item	Description	Unit/Qty	Cost Year 1	Cost Year 2	Cost Year 3	Cost Year 4	Cost Year 5
1	Additional Training (virtual)	Per Hour	\$	\$	\$	\$	\$

D. Optional

Item	Description	Unit/Qty	Implementation Fee	Cost Year 1	Cost Year 2	Cost Year 3	Cost Year 4	Cost Year 5
1	Closed Captioning Capability	1	\$	\$	\$	\$	\$	\$
2	Mobile App	1	\$	\$	\$	\$	\$	\$
3	Phone Conference Capability	1	\$	\$	\$	\$	\$	\$

Award based on the Grand Total of: "A" One-time Costs and "B" Duration of Contract Costs

GRAND TOTAL: \$ _____

(Corporation)

The undersigned is a (Partnership) under the laws of the State of _____ having its
(Individual)

Principal office at _____

Company

Federal I.D. # or Social Security #

Address

Signature of Authorized Agent

Type or Print Name

Title of Authorized Agent

Date

Telephone Number

Email Address

Fax Number