

SOMERSET COUNTY HUMAN SERVICES ADVISORY COUNCIL (HSAC)

Minutes –June 23, 2021

In Attendance: Mark Avery ,Michele Boronkas, Susan Bruder, LuAnn Dias, Mary Jane DiPaolo, Lucy Forgione , Paul Grzella , Daniel Powell, Nicci Spinazzola, Jerry Starr, Andrea Strack,

Excused: Rajni Chopra, Michelle Dufour, Nancy Good, Joanne Kemp, Diann Robinson, David Walker, Michael Frost & Shanel Robinson

Absent: Lauren Frary, Steven Nagel, Thomas O’leary, Richard Schumann & Paul Drake

NJ State Representatives: Rick Hager (NJDCF)

Guest: Mark Graham(Rutgers UBHC National Call Center & Vets4Warriors), Bob Uhrik (Mayor Rocky Hill Borough), Mary Jane Canose (Mayor Bernardsville) & Ashley Watson (CJFHC)

Department of Human Services Staff: Sandra Avelian, Sandra Escobar, Jerri Collevchio, Jen Guyette, Rheanah Johnson, Ivana Martins, Alba Robles, Ellen Russo, Kristy Soriano, Zachary Berliner

Mission: To provide county-based planning, advisory, and advocacy as an organization dedicated to meeting the human service needs of the local community.

Agenda Item	Discussion	Outcome/Follow-Up
<u>Call the Meeting to Order and Introduction</u>	Mary Jane DiPaolo, HSAC Chair, called the meeting to order.	All participants know who attends the meeting.
<u>Approval of 4-28-21 HSAC minutes</u>	Paul Grzella moved to accept the minutes seconded by Andrea Strack. No apposes, Zachary Berliner Abstained.	The HSAC minutes were approved.
Rutgers UBHC National Call Center & Vets4Warriors	<p>UBHC National Call Center is composed of four lines of business:</p> <ul style="list-style-type: none"> • Access/Transfer Center • Crisis Service’s • Peer Support Lines- • Managed Care/Utilization Mgt. –ReachNJ/Addiction Services <p>The call centers goal is one call total access, ensuring to connect their clients to resources or another organization that can assist the client even if it is in another state.</p> <p>UBHC Access center has a zero-turn away business, when you contact the UBHC Access center for appointments at 1-800-969-5300 the access center will work to get an appointment with the access center then the client will still be assisted to get an appointment somewhere with an opening.</p> <p>NJ Hopeline Provides 24-Hr Crisis support, assessment, and if needed intervention in the most restrictive manner to NJ residents in emotional distress and suicidal crisis. Hopeline staff is also part of the National lifeline network if someone calls 1-800-273-8255 or 1-800-273-Talk the phone rings at the NJ Hopeline call center.</p> <p>National Center for Peer Support- utilizes a model called Reciprocal Peer Support programs that are nationally recognized. The national center peer support has eight programs: <u>Vets4Warriors</u>: answered 24/7 live by trained veteran peers <u>Mom2Mom</u>: peer line for mother/fathers answered by another mom with a special needs child. <u>Care2Caregivers</u>: peer support for anyone caring for a person with memory loss such as Alzheimer’s. <u>NJ Vet2Vet</u>: peer support services for NJ veterans, national guard, and reserve</p>	For more information on programs offered visit Nationalpeersupport.com

	<p>service members and their families and caregivers. <u>Cop2Cop</u>: 24/7 confidential peer support for law enforcement officers and their families. <u>4 BlueNJ</u>: 24hr confidential peer support hotline staffed by corrections trained experts offering mental health resources to all corrections staff (past or present). <u>Worker 2 Worker</u>: Confidential peer support services for employees in DCP&P. <u>Nurse 2 Nurse</u>: Peer support wellness program for all NJ nurses.</p> <p>Covid Connect- for anyone who has been impacted by covid who would like to be connected to a licensed clinician. 833-223-0011</p> <p>Zach Berliner inquired on out-of-state calls to the national call center on what database is used to try to find organizations and referrals for the caller. Mark Graham informed it depends on the programs google is typically the way but the call centers have contacts in different states specifically with state agencies.</p> <p>Daniel Powell inquired on staff training and how they maintain consistent quality controls and ensure that customers get the same quality service. Mark Graham informed the key are the clinicians as they review cases and look at the cases and check for the four models being used. Each work does receive one full week of training and then a ride along with an experienced employee and will also have to complete a competency checklist before they can take a call on their own.</p> <p>Mark Graham informed all lines are confidential and a person does not have to give their real name if they do not want to, but due to the staff building rapport and continuously completing follow up the clients later on due tend to provide their real names.</p> <p>Mary Jane Dipaolo informed she would be contacting Mom2Mom as her agency does also provide respite care for families in the United States Navy.</p> <p>Bob Urich inquired on Covid connect and what were the types of calls received and has it changed now. Mark Graham informed Covid Connect has not been around long and the call line has not been what was expected. Calls had initially been on clients worried about covid, and getting covid and now the change is concerns on going back to work.</p>	
<p><u>School Esser Funds Meeting</u></p>	<p>School Superintendent meeting held on 06/03/21</p> <p>Somerset County Human Services Advisory Committee wanted to know:</p> <ul style="list-style-type: none"> • What kinds of services/supports are school districts planning to address with their ESSER funds? • Which services/supports are most in-demand? • What gaps do districts see in services/supports that county agencies and affiliates might fill? <p>Provided Updates about ESSER II / ESSER III Social-Emotional / Academic Intent:</p> <ul style="list-style-type: none"> • Extended day programming - mentoring / tutoring services • Parent outreach • Mentoring - academic and social-emotional programming • Summer wrap around counseling - small group/individual • Structured study hall - pay stipends to teachers to provide life skills, organizational skills, etc. • Training in Responsive Classroom or expanding training using funds • Weekend trips to promote connectivity • Hands-on enrichment programs - reengage students. Interest-based passion projects - develop a sense of fun and connectivity. • Fund lower class sizes • Create an SEL specialist position to work with staff to deliver increased SEL supports • Rutgers Behavioral Health partnerships • Home outreach - visiting homes and families (Rutgers Behavioral Health) • Summer school structure and additional opportunities - expanding services to preschool - kindergarten transition programs • Early interventionists - highly specialized (ELA) to address unfinished learning/learning loss 	

	<ul style="list-style-type: none"> • Trauma-Informed Practices - training and supports • Youth Mental Health First Aid Training • Second step programming at upper elementary and middle school • Building in time for classroom meetings or SEL supports • Training in true, data-driven PLCs • Academic/credit recovery resources - hire additional supports • Supports for students who were full distance throughout 20-21 • Collective care and restorative justice practices • Professional development to transition students into the upcoming school year. <p>Needs:</p> <ul style="list-style-type: none"> • Bilingual counseling supports - especially to address high school students who work • Early interventionists • Teacher burnout and recovery • Increased face to face services for counseling supports • Social skills meetings and supports for students • Contact information for all districts • Family supports about social-emotional supports and transitions • Teacher opportunities for discussion about collective trauma vs. learning disability • Elementary truancy supports 	
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<p style="text-align: center;"><u>Adhoc Committee For the Needs Assessment</u></p>	<ul style="list-style-type: none"> - The Adhoc Committee is working to address the barriers in communication and see how the public obtains resource information in their community. Finding new ways in reaching out to the public and providing accessibility in obtaining local services/ resources information. - Next meeting will be held on July 21, 2021, at 3:00 pm 	<p>If interested reach out to Alba Robles at Arobles@co.somerset.nj.us</p>
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<p style="text-align: center;"><u>State Department Representatives Report</u></p>	<p>Rick Hager (DCF, Community Outreach Coordinator)</p> <ul style="list-style-type: none"> ○ Adverse Childhood Experiences (ACE) campaign- statewide effort to address help heal children and families in communities from adverse childhood experiences. ○ Office of resilience, which is heading up the ACE's work. (Attachments for ACE's will be provided.) <p>DCP&P- no report obtained. See below:</p> <table border="1" data-bbox="509 1325 1112 1936"> <thead> <tr> <th data-bbox="509 1325 849 1392">2021</th> <th data-bbox="849 1325 1112 1392">March</th> </tr> </thead> <tbody> <tr> <td data-bbox="509 1392 849 1472">Families</td> <td data-bbox="849 1392 1112 1472"></td> </tr> <tr> <td data-bbox="509 1472 849 1539">Children</td> <td data-bbox="849 1472 1112 1539"></td> </tr> <tr> <td data-bbox="509 1539 849 1640">Children in Out of Home Placement</td> <td data-bbox="849 1539 1112 1640"></td> </tr> <tr> <td data-bbox="509 1640 849 1707"></td> <td data-bbox="849 1640 1112 1707"></td> </tr> <tr> <td data-bbox="509 1707 849 1774">Referral Type</td> <td data-bbox="849 1707 1112 1774"></td> </tr> <tr> <td data-bbox="509 1774 849 1871">Child Protective Service Referrals</td> <td data-bbox="849 1774 1112 1871"></td> </tr> <tr> <td data-bbox="509 1871 849 1936">Child Welfare Referrals</td> <td data-bbox="849 1871 1112 1936"></td> </tr> </tbody> </table>	2021	March	Families		Children		Children in Out of Home Placement				Referral Type		Child Protective Service Referrals		Child Welfare Referrals		<p>Report to be given at next HSAC meeting.</p>
2021	March																	
Families																		
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		Allegation Type	
		Neglect	
		Physical Abuse	
		Sexual Abuse	
		Emotional Abuse	
<u>Human Services Director's Report</u>	- No Announcements		
<u>Agency Announcements</u>	<ul style="list-style-type: none"> - Mary Jane Dipaolo informed the child care tax credit will begin in the month of July. Zach Berliner inquired if agencies especially ones that work with families and children are doing outreach and promoting those families are taking advantage of the child care tax credit. Mary Jane Dipaolo informed the information was just received and they are starting to e-blast it out. - Dan informed the adult day center Somerset hills located in basking ridge is now open 5 days a week providing daytime social and wellness services to those with cognitive impairments Dementia/Alzheimer. Are also the administrators of the state's respite grant for Somerset County which can help pay for the adult day center as well as other respite centers. - Paul Grzella informed that Somerset County reopened for in-person services on Tuesday. For anyone who may be looking for state employment services that office remains closed but does anticipate opening back sometime in late July but by appointment only. 		Alba Robles Will provide documentation via email.
<u>Meeting Adjournment</u>	<ul style="list-style-type: none"> • With no further business, the meeting was adjourned. 		The next HSAC meeting will be on July 28th, at 1:30 pm